

5 TOOLS WE USE

All skilled craftsmen have specialized tools that they use. At Lowe & Company, we use 5 tools when we handle your case:

1. **Knowledge:** We not only keep up with the law, but we work to shape it, through written submissions and meetings with Canada Immigration, as well as in the courts. Our lawyers and staff study new Regulations and provisions as they come out, wrestle with technical issues, and have taught other lawyers, government officials, and immigration consultants for over 12 years. And we find answers to questions that most people haven't thought of!
2. **Experience:** Our lawyers and staff have over 75 years of combined experience in Immigration Law, and we've dealt with Visa Offices all over the world. We've handled cases from 55 countries, in 6 out of the world's 7 continents (haven't had any clients from Antarctica yet!).
3. **Service:** We usually have 2 people working on your case, so if one person is unavailable, you can contact the other. You can reach us by email, phone, fax, as well as in person.
4. **Cultural experience:** Our lawyers and staff have come from 9 different countries, and have travelled to over 30 countries. This allows us to present your case to Canada Immigration better, because we know where you are coming from, and as well as what they are looking for.
5. **Compassion:** We know what you're going through. 80% of Lowe & Company's staff are immigrants to Canada; in fact, half of our staff were former clients!